



April 16, 2020

To Family Members and Friends:

We are happy to report we have made it another week **without** any confirmed COVID positives in our facility. There are really no changes to how we are operating this week as it relates to the coronavirus. Below are a few updates to keep you informed as we promised.

- **Peak in Illinois** – While information on peak dates for Illinois vary, it does appear that April is a key peak month for the state. This means we are not completely out of the woods for letting up on restrictions and strict protocol. All visitor restrictions remain in place.
- **Website Resource** – You can visit <https://covid19.healthdata.org/united-states-of-america> to learn about the COVID-19 projections, by state, assuming each state continues social distancing through May 2020.
- **Our New Normal** – Long term care and skilled facilities remain the most vulnerable for coronavirus due to the population we serve. When states begin to loosen restrictions for stay at home orders, social distancing and begin to reopen businesses, we still may have strict restrictions and/or protocols in place. We will continue to follow local and state guidance, specific to our industry, to ensure we are doing all we can to protect your loved one and will communicate what the “new normal” for our facility will look like in regards to visitations, leave of absences and such.

The care and safety of your loved one remain our number one priority! Thank you for your continued support and understanding as we face this Pandemic together. We will remain in touch with weekly updates. Please continue to connect with your loved one(s) through telephone calls, emails, texts, ecards, video chat or social media. Contact the facility anytime with any questions as it relates to COVID-19.

At Your Service,

Alicia Wilson, Administrator