



May 13, 2020

To Family Members and Friends:

We are happy to report we have made it another week **without** any confirmed COVID positives in our facility. There are really no changes to how we are operating this week as it relates to the coronavirus. You should all be receiving daily COVID status updates. We will continue to update you on things outside of just COVID statistics as needed.

- **Testing** –Testing has been limited even for symptomatic Residents and staff due to tests shortages across the country. Now that testing is becoming more of a priority for our industry, we will be requiring all symptomatic Residents and staff to be tested. You will be notified, by phone, if your Resident is symptomatic and in need of testing.
- **Opening of States** – As states begin to open back up, we are educating and reminding our employees of their responsibility to the most vulnerable population. While we continue to educate our staff, we would like to offer additional education to our families and friends. Remember to wear a mask or face covering when out in public, practice social distancing, and use good handwashing hygiene. Our facility website has valuable resources under the COVID-19 link or you can access a great article, regarding prevention, on the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>.
- **Full Transparency** – Our parent company, IMG, has all their facility's coronavirus statistics on their website to allow full transparency to our Residents, families and employees. These numbers are updated each weekday for the previous day. The weekend statistics are included on each Monday's report. You can view the coronavirus statistics for all Residents and employees at <https://imgcares.com/covid19-emergency-preparedness>.

The care and safety of your loved one remain our number one priority! Please continue to connect with your loved one(s) through telephone calls, emails, texts, ecards, video chat or social media. Thank you for your continued support and understanding as we face this Pandemic together.

At Your Service,

Alicia Wilson, Administrator