



May 28, 2020

To Family Members and Friends:

We hope you had an enjoyable holiday weekend. The facilities continue to battle this Pandemic and we currently only have active COVID positive cases at Yorktown Manor in Yorktown, Indiana. We thank you for remaining patient and supportive as we continue to study guidance from the CDC, CMS and our state health departments to help determine what the reopening phase will look like for long term care facilities. We will update you as new information becomes available.

Here are a few updates for the week:

- **Prevention** – We continue to focus on preventing the virus from entering our facilities. That is no easy feat with states opening and employees and essential staff living their lives outside of the facility. All employees are still being screened with temperatures taken when arriving to work. We are implementing some additional strategies including employees shoes will be sprayed with alcohol when entering, handwashing protocol extended to include lower arms, the facility is purchasing UV sanitation cleaners for all cell phones brought in by employees, and in the near future you may notice our employees wearing face shields and/or goggles along with their masks. Reminders about wearing masks, social distancing and proper handwashing outside of work continue as ongoing education for our employees as well.
- **Doorway Dining** – One way we can incorporate more socialization is during mealtime. Since we are not opening our dining rooms just yet, we will start providing meals in the doorways. This will continue to promote social distancing. During mealtimes we will play music, trivia or games overhead through the facility speakers. The doorway dining will allow for more socialization and better interaction with staff and fellow Residents during meals. Please note if a Resident is on contact droplet precautions, they will be restricted to dining in their room until precautions are lifted. This is for their safety and the greater good of the other Residents.
- **Restrictions** - All the previous restrictions continue including visitor restrictions. We want to open our doors, let our Residents and families embrace, go back to group life enrichment activities and socials. But the guidance is not allowing that until the states have a more optimal plan in place to protect our most vulnerable. PPE and testing are two strategies that we are following guidance on. It is our hope these two things may be key in allowing us to open sooner rather than later. We will not do anything that puts our Residents at risk until we have solutions that we know will work to keep COVID out of the facility. We encourage you to continue connecting with your loved one through telephone emails, texts, ecards, window chats, video chat or social media.

Thank you for your continued support through this unprecedented time! Should you have any questions, please feel free to contact the facility directly. Our mission remains – Residents First, Employees Always – even in times like these.

At Your Service,

Alicia Wilson, Administrator