



April 3, 2020

To Family Members and Friends:

Thankfully we continue to **NOT** have any active cases of COVID-19 in our facility. We THANK YOU for continuing to support our restrictions and efforts to keep our Residents and staff well.

It has been recommended by our state health department and nursing home association to set up dedicated COVID-19 units, in our facility, in the event we were to have a Resident test positive for the virus. This is simply out of an abundance of caution and is the best decision to keep our Residents and staff as safe as possible. Setting up these units may mean we will have to relocate Residents to other rooms or units within the facility. Residents that have not had a roommate prior to this pandemic may also have to have a roommate to free up a needed room for isolation.

The Center for Medicare and Medicaid Services (CMS) issued a new waiver allowing us to do this, without the typical notice to Residents or families, if an urgent need arises for a COVID-19 unit. It is always our goal to cause as little disruption to our Resident's daily lives as possible. We would only do this if truly medically necessary to protect your loved one, our Residents and our staff. Rest assured everything they own – their bed, belongings, clothes, etc. would all be moved with them. And as soon as the pandemic passes, we would be able to relocate our Residents back as space allows.

You may already have received a call from the facility if your loved one is currently in a unit that could potentially be an isolation unit. We are sharing this information to make you aware before anything happens or changes and give you time to have thoughtful conversations with your loved one to prepare them. Again, this is just a precaution and with the best interest of our Residents and staff in mind.

We know this is a difficult time, not only for our Residents, but our families and friends as well. There are so many uncertainties during a time like this. We remain committed to the safety and wellbeing of our Residents and staff and could NOT do this without your support!

You will be notified if any residents or staff are diagnosed with COVID-19. Weekly updates will also continue on our facility website and Facebook pages. Should you have any questions, please feel free to contact the facility directly.

For additional information about CMS please visit their website at www.cms.gov. For additional information, please visit the CDC's coronavirus disease information page.

At Your Service,

Alicia Wilson , Administrator