



June 24, 2020

To Family Members and Friends:

We are pleased to report the facility remains **without** any confirmed cases of COVID-19 at this time. We continue to battle this Pandemic and operate our infection control protocols as well as emergency preparedness protocols. We thank you for remaining patient and supportive as we continue to study guidance from the CDC, CMS and our state health departments to help determine what the reopening phase will look like for long term care facilities. We have new and some exciting information to share this week:

- **Outdoor Visitations** – We were so very thankful to learn Illinois Department of Public Health (IDPH) approved outdoor family visitation at long term care facilities this week. They have come to recognize that isolation for our Residents has had a negative impact on their wellbeing. The approval to allow outdoor visitation did come with restrictions and criteria for Residents, their families, and the facility. We are currently in the process of creating a policy and protocol to ensure we are meeting all the guidelines and requirements set by IDPH for outdoor visits. We hope to start outdoor visitation by early next week and the facility will be in touch for scheduling. In the meantime, please review our Outdoor Visitation FAQs to ensure you are prepared for your visit prior to coming at <https://www.parishealthcarecenter.com/uploads/media/OutdoorVisitationFAQs.COVID19.Illinois.pdf>.
- **Social Distancing** - We can only imagine the joy that will be felt when visits begin. Unfortunately, we will not be able to express that joy with hugs or touching. Social distancing is a requirement to comply with IDPH visitation restrictions. We will educate our Residents on social distancing and have provided a flyer for your review at https://imgcares.com/uploads/media/IMG_SocialDistancing.pdf.

We continue to encourage connection with your loved ones through phone calls, facetime, window visits, social media, zoom or ecards. We could not do this without the continued support of our families, and you are appreciated! We remain #ParisStrong!

At Your Service,

Alicia Wilson, Administrator